

**Karen Vitacolonna Falk, RPh, MBA**  
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**EXPERIENCE:**

**TOURO COLLEGE OF PHARMACY,**

3 Times Square., N.Y., N.Y.

**Guest Lecturer – 8/20/20 – present** Teaching required pharmacy administration lectures to pharmacy students.

**Co- Course Faculty (Adjunct Professor) – 1/2021 – 2/2024** – Elective on Management Principles Applied to Pharmacy Practice

**HOLY NAME OF MARY PARISH**

114 Grand St., Croton on Hudson, N.Y.

**2019 – present** Volunteer at the office and serve on Pastoral Council, currently as secretary

**MOUNT SINAI ST. LUKE’S of the Mount Sinai Health System** (*Currently Mount Sinai Morningside and Formerly St. Luke’s Roosevelt Hospital Center, St. Luke’s Division of Continuum Health Partners*), New York, NY 1111 Amsterdam Ave., New York, NY 10025

**Director of Pharmacy**

**November 2009-Retired March 2019**

*Primary responsibilities*

Oversight of all the pharmacy services at the St. Luke’s site which is a 350 bed academic medical center and oversight of the pharmacy residency program for the St. Luke’s-Roosevelt Hospital.

*Committee involvement for the entire St. Luke’s Roosevelt Hospital*

Chair of Medication Safety

Member of the following:

Pharmacy and Therapeutics (P&T) Committee and various subcommittees of P&T

Quality and Performance Improvement Council for the Hospital

Patient Safety

Patient Satisfaction and Patient Experience Committees

Medical Records Committee

Pain Management Committee

Critical Care Committee

**COMSTAT RESEARCH CORP.,** 17 John Alexander Dr., Cortlandt Manor, NY 10567

**Vice President** for privately owned consultant company, **1993- present**

**July 2008 –December 2008**

*Part time work as consultant assisting with pharmacy services to the New York State Psychiatric Institute –*

Services include consultative management advice and hands on work in the pharmacy to improve pharmacy operations, assist in bringing operations into compliance with current standards/regulations, assist with the process of streamlining services, and provide pharmacy dispensing services to patients and investigators

**NEW YORK-PREBYTERIAN HOSPITAL (NYP),** 525 East 68<sup>th</sup> St., New York, N.Y. 10065-4897

**August 1991 – November 2009**

*June 2007 – November 2009 - Pharmacy Management (Director level)- Part-time*

***Primary responsibilities – variable and covering all sites at NYP***

Miscellaneous projects, occasional coverage for other managers/directors and auditing of Controlled Substance processes

Team Leader – for preparation on TJC Medication Management standards, Pharmacy Policy and Hospital Medication Management Policy development and other regulatory projects. - ***both activities completed in early 2008, then acted in advisory capacity only***

Recruitment for Pharmacy staff and advisor to the acting Site- Director of the NYPH/WC - ***June -December 2007***

***1998 - June 2007- Site - Director of Pharmacy Weill Cornell Medical Center (NYP/WC)***

***Primary responsibilities*** - oversight of all Pharmacy operations at the Weill Cornell Medical Center, this included 11 on site pharmacies, 2 off site contracted Pharmacies -***Rockefeller University and Gracie Square Hospital*** and the Pharmacy Department at the ***Westchester Division***. In total this included approximately 1200 inpatient beds, ambulatory oncology infusion services and Investigational Pharmacy services. Services were both centralized and decentralized. Included policy development and oversight, recruitment and retention, direct oversight of 7 Pharmacy Managers and indirect oversight of approximately 200 employees

***Committee responsibilities*** - Co-Chair and organizer for the NYPH Nursing/Pharmacy Committee 2002 - 2007 and the local NYP/WC 1991 - 2007

- Secretary of the Psychiatry Subcommittee of the Formulary and Therapeutics Committee 1995- 2006
- Member of various other subcommittees of the Formulary and Therapeutics Committee and the Formulary and Therapeutics Committee
- Member of the NYP/WC Safety Committee for the 2000-2007
- Member of the Joint Commission Steering Committee and Team leader for Medication Management 2004-early 2008
- Member of the NYPH Organizational Readiness Committee 2005- 2007

***Other responsibilities*** - Participated in contract development and oversight for out-sourced pharmacy services

***1991-1998- Assistant Director Pharmacy, Society of the New York Hospital***

***Primary responsibilities***

- Oversight of satellite Pharmacy Services
- Oversight of the pharmacy portion of the Major Modernization of Society of the New York Hospital and the moves into the new pharmacies in the Greenberg Pavilion, included working with architects on design of the pharmacy areas
- Completion of unit dose and IV admixture services for the Hospital
- Set up Vendor Pharmacy Services to ***Silvercrest Extended Care Facility***
- Management and Oversight of the Department of Pharmacy at ***New York United Hospital Medical Center*** in Portchester, NY, which included direct supervision of the Supervising Pharmacist, preparation of the agenda and minutes for the P&T Committee (served as Secretary), set up of Vendor Pharmacy service to the Skilled Nursing Pavilion, oversight of the implementation of the PharmNet Computer System, etc.
- Acted as Facilitator for the Reengineering of the Department of Pharmacy Dispensing Operation
- Pharmacy representative on the NYPH Home Health Agency Professional Advisory Committee – assisted with site visits to Home Health Vendors, review policies related to medication use

**BUFFALO GENERAL HOSPITAL, 100 High St., Buffalo, N.Y. 14203**

***September 1983 - June 1991***

***November 1985 - June 1991- Assistant Director of Pharmacy,***

***Primarily responsibilities*** - pharmacy personnel oversight including recruiting, scheduling, labor relations, performance appraisals, and liaison with hospital Human Resource Department and Quality Assurance reporting.

***Additional Responsibilities***

- Indirect supervision of the Community Mental Health Central (CMHC) Pharmacy between 11/85 and 10/89.
- Main contact person for student externship program for State University of New York at Buffalo School of Pharmacy.
- Member of the Management Bargaining Committee for contract with CWA and Nurses United in February 1990 - June 1990 and January 1988 - June 1988. Assisted with negotiation of labor contracts between Buffalo General and CWA/Nurses United Local 1168.
- Member of BGH Safety Committee

***September 1983 - November 1985- Pharmacy Supervisor and Clinical Pharmacy Specialist for the CMHC Pharmacy at Buffalo General -***

***Activities/Responsibilities*** - included clinical, administrative and service oriented, i.e., included writing MUE's, P&T reports/monographs for psychotropics, in-servicing staff at the CMHC, involvement on various committees and dispensing. Preceptor for undergraduate clinical clerkship and externship pharmacy students. Also did off shift coverage for nights as a rotated responsibility for all staff

**HEALTH CARE PLAN, DEPARTMENT OF PHARMACY,  
West Seneca, N.Y.,**

***June 1982 - October 1990***

***Staff Pharmacist***

Part-time position, activities included patient counseling and dispensing.

**CONNERS CHILDREN'S CENTER  
Buffalo, N.Y.,**

***June 1990 - March 1991***

***Consultant Pharmacist for RTF Program***

Part-time position, activities included review of resident charts, consultation, inspection of medication room and involvement with Infection Control Committee.

**ERIE COUNTY MEDICAL CENTER  
Buffalo, N.Y.**

***April 1977 - May 1982, January 1983 - August 1983***

***Staff Pharmacist***

Responsibilities as a full time pharmacist, April 1977 - May 1982, were first in the outpatient pharmacy area later in the inpatient Pharmacy - Activities included the inpatient anticoagulation service, patient medication counseling, dispensing, IV admixture, in-services to nurses and physicians, coordinator for pharmacy involvement in the hemodialysis unit and clerkship preceptor for undergraduate pharmacy students from SUNY at Buffalo Pharmacy School

Responsibilities as a part-time pharmacist, January 1983 - August 1983, in unit dose and I.V. admixture and served as the resource person for I.V. admixture quality assurance study.

**MERCY HOSPITAL OF WATERTOWN  
Watertown, N.Y.**

***July 1976 - April 1977***

***Staff Pharmacist*** - for unit dose and I.V. admixture

## **PROFESSIONAL ORGANIZATION INVOLVEMENT:**

### ***New York State Council of Health-system Pharmacists (NYSCHP)***- Member 1976-present

- Member of the Strategic Planning Committee 2023-2024
- Co-Chair of Strategic Planning Committee – 2020-2022
- Member of the Public Policy Committee -2019-2020
- Member of Professional Affairs committee – 2009-2017, 2023-2024
- Chair Resolutions Committee – 2013
- Member of Nominations Committee, 2012-2019
- Immediate Past President and Chair Nominations Committee, 2011-2012
- President for the NYSCHP, 2010-2011
- President–elect for NYSCHP, 2009 –2010.
- Chair Professional Affairs Committee, NYSCHP, 2008-2009
- Director Professional Affairs for NYSCHP, 2003-2005, 2006 -2008
- Technician Task Force 2002-2003
- Appointed Director for Communications for NYSCHP, 1998-1999
- Chairperson for Annual Installation Dinner for the New York City Society of Health-System Pharmacy (NYCSHP), 1998-2002
- Delegate to NYSCHP Annual Assembly for NYCSHP, 1992 and later
- Member of the Leadership Development Committee of the NYSCHP, 10/90 -10/91.
- Region III Director and Member of the Board of Directors for NYSCHP, 10/88 -10/90.
- Past President of the Western New York Chapter of NYSCHP, 6/87 -6/88.
- President of the Western New York Chapter of NYSCHP, 6/86 -6/87.
- President Elect and Program Chairperson of the Western New York Chapter of NYSCHP, 6/85 -6/86.
- Delegate to the State Annual Assembly for the Western New York Chapter of NYSCHP, 9/84 -10/88.
- Treasurer and Chairperson of the Financial Committee for the local chapter, 6/84 - 6/85.
- Chairperson for the Fall 1980 Seminar, entitled Practical Review of Psychotherapeutics, 3/80 -10/80  
Responsible for recruiting speakers, raising funds, publicity, location, and meal arrangements.
- Served on the program and finance committees, and committees for seminars, 1979 -1981.

### ***American Society of Health-System Pharmacists***, Member, 1983 - Present.

- Compounded Sterile Preparations Certificate for Pharmacists 2019
- Member of the Council for Public Policy 2009-2010, 2010-2011
- Board of Canvassers for the 2008, 2017 and 2018 elections
- Delegate for the House of Delegates for New York 2010
- Alternate delegate for the House of Delegates for New York 2007,2009, 2011

### ***Academy-Health***, Member, 2007 – 2008.

### ***SoPPS Pharm.D. Application Reviewer for University of Buffalo***, 2007 - present

- On-line review of potential candidates for the SUNY Buffalo School of Pharmacy, to assist with assessment of candidate's qualifications to move to the next step. of interview for admission to the school of Pharmacy.

## **EDUCATION:**

***M.B.A.- SUNY at Buffalo - School of Management.*** -focus Health Care Policy and Administration, 1984.

***B.S.- SUNY at Buffalo - School of Pharmacy***, 1976.

### **Other Education/Training:**

Lean Greenbelt Training - 2018

GE Training on Work Out, Six Sigma, 2003

GE Greenbelt Training, Six Sigma 2005

Albany College of Pharmacy – PharmD course on Drug Induced Disease (around 1998)

## **PROFESSIONAL LICENSURE:**

*Registered Pharmacist in New York*, since 1976.

*Licensed Pharmacist in California*, 1978 (license currently retired)

## **PRESENTATIONS/TEACHING EXPERIENCE:**

- Touro University – Pharmacy Administration – 2020 - present
- Preceptor for Pharmacy Resident PGYI residents for the required Administrative Rotation @ Mt. Sinai St. Luke's 2010-2019
- Presentation to Residency Preceptors on Managing Change- 2018
- Medical House Staff Orientation for St. Luke's Roosevelt incoming medical residents – 2012 - 2017
- Medical Ethics – presented to incoming pharmacy residents 2011- 2018
- Preceptor for Long Island University-Arnold and Marie Schwartz College of Pharmacy Students for APPE Administrative Pharmacy Practice Rotation – 2010 to 2019
- Adverse Drug Reactions – presented to the Nursing Quality Council @ St. Luke's-Roosevelt Hospital, July 2010
- Controlled Substance Use and Abuse- Patient Safety Considerations, ACPE accredited presentation given @ the NYSCHP, Jan Keltz, Winter Meeting in Jan. 2010
- MPS III - Public Health students, Weill Cornell Medical College, biannually, 2004- 2007
- Presentation to Pharmacy Residents on Management Styles, January 2005, 2006 & 2007
- Yearly Presentation to Incoming Medical House Staff on Medication Safety, 1992 - 2007
- Tutor MPS II. Medical Ethics students, Weill Cornell Medical College, January-February 2003 and 2004
- Seminar on Quality Assurance for Pharmacy Systems, given to the PharmD. class of SUNY at Buffalo, June 1990
- In-service on Signs and Symptoms of Adverse Reactions to Psychotropic Medication given for the staff at Briarwood Manor, Lockport, NY, December 1989
- In-service on Use of Psychotropic Agents in the Mentally Retarded Adult given for the staff at the Cantalician Center Workshop, Buffalo, NY., May 1987
- Workshop on the Use of Psychotropic Agents given for recreational therapy students and alumni at Cortland College - November 1987

## **PUBLICATIONS**

Letters from the NYSCHP President in the Journal of Pharmacy Practice – June 2010 to June 2011

- Incoming NYSCHP Presidential Address: Pharmacy, Networking, and Working Together
- New York State Pharmacy Practice verses the National Pharmacy Practice
- Balance and Teamwork—Pain Management, Chemical Dependency, and Use of Opioids
- Balancing Regulations Related to Medication Management, Pharmacy Practice Initiatives, Complexity of Health-Systems, Available Resources, and Patient Safety
- Leadership, Planning, Pharmacy Professionalism, Work Life Balance and Team Work
- The Benefits of Working Together